

## Seniors and Persons with Disabilities Snow Clearing Program

The City of Pickering offers senior citizens and people with disabilities a snow clearing program to assist with their sidewalk snow clearing responsibilities and access to their homes.

We want to do our best to assist seniors and people with permanent disabilities, who have no one else to help clear their snow, and no opportunities for assistance.

**Included are answers to Frequently Asked Questions about the program.**

### Do I Qualify?

**In order to qualify for the program you must meet all of the following criteria ...**

You are over 65 **or** if under 65 years, have proof of permanent disability (certified by a doctor, as having a permanent physical or cognitive limitation which prohibits you from clearing snow).

You live within the urban area of Pickering (south of the Third Concession Road).

There is no one under the age of 65 residing in your home (with the exception of a person with a permanent physical or cognitive limitation which prohibits them from providing assistance).

### When can I apply?

Registration is limited to the **first 300 approved applicants.**

- applications can be submitted in person, the second Wednesday in October
- notices will be posted on the News Advertiser Community Page and online at [cityofpickering.com](http://cityofpickering.com)

### Where do I apply?

Pickering Civic Complex  
One The Esplanade  
Pickering, ON L1V 6K7

### How do I get an application?

Applications are available at:

- Pickering Civic Complex
- Pickering Central Library
- Pickering Recreation Complex
- South Pickering Seniors Activity Centre
- Petticoat Creek Community Centre
- or download one online at [cityofpickering.com](http://cityofpickering.com)

### Can you mail it to me?

Yes, call 905.683.7575  
email [customer@cityofpickering.com](mailto:customer@cityofpickering.com)  
TTY 905.420.1739

[cityofpickering.com](http://cityofpickering.com)



## Seniors and Persons with Disabilities Snow Clearing Program

### Serving Our Citizens



T. 905.683.7575  
TTY 905.420.1739



[customer@cityofpickering.com](mailto:customer@cityofpickering.com)  
[cityofpickering.com](http://cityofpickering.com)



**Customer Care Centre**  
Pickering Civic Complex  
One The Esplanade  
Pickering, ON L1V 6K7



## I can't get to City Hall to register, do I have to be there in person?

No, you can mail the application providing that all relevant documentation is provided. Please note that your application will be processed in order of receipt.

## Can you fill out the application for me?

Ensure you bring all required documentation and we would be pleased to help you complete the application at the Civic Complex.

## What happens if I am away?

Contact us and we will do our best to accommodate you.

T. 905.683.7575  
TTY 905.420.1739  
email [customercare@cityofpickering.com](mailto:customercare@cityofpickering.com)

## I am 65 years of age or older. What do I need to apply?

Proof of age (one of the following)

- birth certificate
- senior citizen card
- drivers licence
- passport

Note: proof of age is required for all individuals residing in the household for validation.

## I am under 65 but have a disability, can I apply?

Yes, you will need to provide at the time of registration, medical certification indicating that you have a "permanent physical or cognitive limitation which prohibits you from clearing snow".

## What if the program is full?

Our service is limited to the **first 300** qualified applicants. If the program is full, we will do our best to help you find a youth, call 905.420.2370

## Additional Alternatives

**Community Care** may have volunteers that are willing to assist, call 905.837.0017

**Local high schools** may have a list of students who are interested in assisting.

## Some Facts About our Service

### When do you come to clear my snow?

- clearing begins once the snow has stopped, and after 5 cm or 2" of snow has accumulated
- when City plows have completed their routes
- clearing should be completed within 24 hours; however, timing is not guaranteed

### What gets cleared?

- Lower driveway apron:** a 12 ft. wide by 12 ft. deep portion of the driveway adjacent to the street.
- Walkway:** an approximately 2 ft. wide path from the cleared driveway to the closest house entry.
- Concrete sidewalk:** all sidewalks fronting and adjacent to your property (if applicable).

### What is not included?

- shovelling the entire driveway

